

# XI Conference of Business and Science SPIN '17 Lean management in the industry of the Republic of Serbia



#### Place of the event:

Faculty of Organizational Sciences Jove Ilića 154, Belgrade

#### Organizer:

University of Belgrade, Faculty of Organizational Science Operations Management Centre

## **Conference Programme**

#### Thursday 9 November, 2017

13:00 – 14:00		Registration of participants	
14:00 – 16:00	Room B 103	Opening Professor Milija Suknović, PhD, Do Scie Professor Dragan Vasiljević, Representative of the Ministry of En Development of the Professor Iva Faculty of Technica TO WORK HARDER OF Vladimir In Henkel Se LEAN IN HENKEL A Andreja Robert Bosch CONTINUOUS IMPROVEMENT PROC LEAN REŠITVE APPLICATION OF TPM CONCEPT IN THE	Ceremony ean of the Faculty of Organizational ences PhD, Chairman of the SPIN '17 ducation, Science, and Technological ences Republic of Serbia an Beker, PhD al Sciences, Novi Sad R TO WORK SMARTER?  Martinenko erbia d.o.o. ADHESIVES, EUROPE Ignjatović a d.o.o., Serbia CESS IN THE AUTOMOTIVE INDUSTRY  Golavšek d.o.o., Slovenia E PRODUCTION OF ELECTRICAL DEVICES Formance
16:00 - 17:00	Library	Coctail	
17:00 – 18:50	Room 1	17:00 – 18:00	18:00 – 18:50
17.00 - 18:50		Environmental management	Organizational restructuring and change management

### Friday 10 November, 2017

	Library	Sections			
10:00 - 11:30		10:00 – 11:00		11:00 – 11:30	
10.00 11.00		Financial management Entrepre		neurship in theory and practice	
12:00 – 13:30	Library	Round table LEAN BUSINESS PRACTICE: EXPERIENCES FROM SERBIA AND THE REGION			RBIA AND THE REGION
13:30 – 14:30		Pause			
		Sections			
14:30 – 16:10	Library	14:30 – 15:10	15:10 -	- 15:40	15:40 – 16:10
	Library	Kaizen concept and lean manufacturing		ind supply nagement	Business process reengineering
		Sections			
14:30 – 16:10	Room 2	14:30 – 15:40		15:40 – 16:10	
		Marketing management and business communication		Production, service and quality management	
16:10 – 16:20		Pause			
	Library	Sections			
16:20 – 17:00		16:20 - 16:40			16:40 - 17:00
		Advanced and intel manufacturing	_		methods in operations management
		Sections			
16:20 – 17:00	Room 2	16:20 - 17:00			
		Technology management and sustainable development			development
	Library		Sect		
17:00 – 18:00		17:00 - 17:30			17:30 - 18:00
		Information systems and in operations manag	•	Sprea	dsheet engineering
	Room 2	Sections			
17:00 – 17:50		17:00 - 17:30			17:30 - 17:50
		Innovation and project m			resource management
18:00 – 18:10	Library	Closing Ceremony			



## Thursday 9 November, 2017

17:00 – 18:50		Sections	
	17:00-18:00	Section: <b>Environmental management</b> <i>Chairman: Nataša Petrović</i>	
		Borojević Tatjana, Vukovič Goran DEVELOPMENT OF GREEN HUMAN RESOURCE	
		Jovanović Milenković Marina, Radaković Jelena Andreja, Radojičić Zoran, Vukmirović Dragan ENVIRONMENTAL POTENTIALS OF TELEMEDICINE	
		Markovski Dejan TOURISM AND ENVIRONMENT	
		Parežanin Miloš, Kragulj Dragana APPLICATION OF COGENERATION AND TRIGENERATION IN RATIONAL ENERGY PRODUCTION	
		Senegačnik Marjan, Maletič Matjaž, Maletič Damjan, Vuk Drago COLLECTION OF AGRICULTURAL WASTE PLASTICS IN SLOVENIA	
ROOM 1		Stanojević Kristina, Petrović Nataša, Drakulić Mirjana, Ćirović Marko ATTITUDES ABOUT MEDICAL WASTE MANAGEMENT IN SERBIA: A CASE STUDY	
RG		Section: Organizational restructuring and change management Chairman: Ondrej Jaško, Mladen Čudanov	
		Ivetić Pavle SELF-MANAGING TEAMS IN ORGANIZATIONS: SUCCESS FACTORS	
		Jovanović Jelena PERSONALITY-BASED GAMIFICATION - A NEW TREND FOR THE MANAGERS AND THE FUTURE	
		Krivokapić Jovan, Jevtić Miloš RELATIONSHIP BETWEEN ORGANIZATIONAL AND OTHER FORMS OF RESTRUCTURING	
		Parlić Nevena, Čudanov Mladen RELATIONS OF INTERIOR AND ORGANIZATIONAL STRUCTURE DECENTRALIZATION	
		Radonić Milenko OKR SYSTEM AS A STRATEGIC MANAGEMENT APPROACH	

## Friday 10 November, 2017

10:00-11:30		Sections	
	10:00-11:00	Section: <b>Financial management</b> Chairman: Nevenka Žarkić-Joksimović, Slađana Benković	
		Dmitrović Veljko, Radovanović Nikola, Knežević Snežana IMPORTANCE OF INTELLECTUAL CAPITAL TO THE SERBIAN ECONOMY	
		Knežević Snežana, Mitrović Aleksandra MEASURING THE FINANCIAL PERFORMANCE ON THE EXAMPLE OF A DOMESTIC COMPANY	
		Milanović Nemanja, Milosavljević Miloš, Benković Slađana PUBLIC PROCUREMENT PERFORMANCE MEASUREMENT MATRICES AND CONTROL	
		Obradović Tijana, Latinović Milica, Milanović Nemanja PROJECT EVALUATION USING FINANCIAL MODELING	
Library		Radonić Milenko, Knežević Snežana PUBLIC PROCUREMENT THROUGH THE USE OF TCO METHODOLOGY	
		Turnić Tijana, Savić Gordana, Popović Milena LITERATURE REVIEW FOR DEA WITH APPLICATIONS IN PUBLIC SECTOR	
		Section: <b>Entrepreneurship in theory and practice</b> Chairman: Jasmina Omerbegović Bijelović	
	11:00-11:30	Lečić-Cvetković Danica, Rakićević Zoran, Omerbegović-Bijelović Jasmina LEAN APPROACH IN STARTING ENTREPENEURIAL VENTURES	
		Omerbegović-Bijelović Jasmina, Ćirović Dijana, Rakićević Zoran SME's REPUTATION AND HOW TO MEASURE AND IMPROVE ITS QUALITY	
		Spremo Tihomir INSTRUMENTS OF FINANCIAL SUPPORT TO SECTOR OF THE SAMALL ECONOMY IN THE REPUBLIC OF SRPSKA	
Library 12:00-13:30		Roundtable LEAN BUSINESS PRACTICE: EXPERIENCES FROM SERBIA AND THE REGION	
13:30	14:30	Pause	
14:30 -	- 16:10	Sections	
	14:30-15:10	Section: <b>Kaizen concept and lean manufacturing</b> Chairman: Dragan Vasiljević, Ivan Tomašević Introductory lecture: Dragoslav Slović	
>		Slović Dragoslav WORK STUDY AND KAIZEN IN LEAN ENVIRONMENT	
Library		Nikodijević Marija HOSHIN KANRI - POWERFUL TOOL FOR CONTINUOUS PERFORMANCE IMPROVEMENT	
		Ćoćkalo Dragan, Vorkapić Miloš, Đorđević Dejan, Bogetić Srđan LEAN CONCEPT IN SMALL-SCALE MANUFACTURING ENTERPRISES IN SERBIA	
		Cicvarić Kostić Slavica, Jocić Iva, Šarenac Jelena FROM LEAN TO GREEN - HOW TO BE A LEED-ER IN SERBIA?	

	15:10-15:40	Section: <b>Logistics and supply chain management</b> <i>Chairman: Dragan Vasiljević, Slobodan Aćimović</i>	
		Aćimović Slobodan, Mijušković Veljko, Babić Jasna THE ROLE OF STANDARD ISO 14001 FOR MANAGING THE GREEN SUPPLY CHAIN	
		Krhač Eva, Roblek Matjaž DATA MINING FOR ADVANCED SETTING OF SUPPLY POLICIES	
Library		Stefanović Katarina, Cvetić Biljana, Vasiljević Dragan MODERN LOGISTICS CONCEPTS IN AUTOMOTIVE INDUSTRY	
Libr	15:40-16:10	Section: <b>Business process reengineering</b> Chairman: Dragoslav Slović, Barbara Simeunović	
		Mežnar Dušan LEAN MANAGEMENT AS A TOOL FOR REDESIGN OF THE COMPANIES	
		Simeunović Barbara, Tomašević Ivan, Slović Dragoslav, Stojanović Dragana ADAPTIBILITY OF PROCESS PERFORMANCE MEASUREMENT MODEL	
		Urh Benjamin, Kern Tomaž ASSESSMENT OF BUSINESS PROCESS REDESIGN EFFICIENCY	
16:10-16:20		Pause	
16:20-18:00		Sections	
	16:20-16:40	Section: <b>Advanced and intelligent manufacturing</b> <i>Chairman: Oliver Ilić</i>	
		Danilović Miloš, Ilić Oliver, Knežević Iva, Veličković Jovana, Đajić Zoran SELECTION OF SIMILARITY COEFFICIENT FOR CELL FORMATION PROBLEM	
		Ilić Oliver, Danilović Miloš, Stojkoski Aleksandra, Mikašević Anka COMPARISON OF SIMILARITY COEFFICIENTS FOR CELL FORMATION PROBLEM	
	16:40-17:00	Section: <b>Quantitive methods in operations management</b> Chairman: Mirko Vujošević, Milan Martić	
Ž.		Kuzmanović Marija, Stepanović Marija, Vuković Milica FACTORS AFFECTING RESOURCE DISTRIBUTION IN THE ULTIMATUM BARGAINING GAME	
Library		Misita Mirjana, Milanović D. Dragan, Pavlović Sofija, Tadić Danijela, Žunjić Aleksandar LEAN RESOURCE MANAGEMENT MODEL BASED ON RISK ASSESMENT	
	17:00-17:30	Section: <b>Information systems and technology in operations management</b> <i>Chairman: Siniša Vlajić, Saša Lazarević</i>	
		Durić Goran, Misita Mirjana DESIGNING THE STUDENTS' SERVICE INFORMATION SYSTEM	
		Levičar Stanislav POTENTIAL OF AUTOMATIC DATA EXTRACTION FOR MANAGEMENT DECISION MAKING PROCESS	
		Stijović Ivan, Petković Jasna, Kuveljić Todor, Marinković Sanja PAYMENT CARDS AND BITCOIN ACQUIRING VIA eSTUDENT SERVICE	

Section: Spreadsheet engineering Chairman: Lena Đorđević, Slobodan Antić  Bundalo Sofija, Đorđević Lena SPREADSHEET APPLICATION FOR HOSTEL BUSINESS MANAGEMENT  Vasić Danko, Đorđević Lena, Antić Slobodan FEEDBACK LOOP SPREADSHEET MODEL BASED ON OEE AND PRODUCTIVITY INDICATORS  Živić Marija, Antić Slobodan SPREADSHEET MODEL FOR CONTROL OF PASSENGERS ARRIVAL AND DEPARTURE AT THE AIRPORT		
SPREADSHEET APPLICATION FOR HOSTEL BUSINESS MANAGEMENT  Vasić Danko, Đorđević Lena, Antić Slobodan FEEDBACK LOOP SPREADSHEET MODEL BASED ON OEE AND PRODUCTIVITY INDICATORS  Živić Marija, Antić Slobodan SPREADSHEET MODEL FOR CONTROL OF PASSENGERS ARRIVAL AND DEPARTURE AT THE	Library	
FEEDBACK LOOP SPREADSHEET MODEL BASED ON OEE AND PRODUCTIVITY INDICATORS  Živić Marija, Antić Slobodan  SPREADSHEET MODEL FOR CONTROL OF PASSENGERS ARRIVAL AND DEPARTURE AT THE		
SPREADSHEET MODEL FOR CONTROL OF PASSENGERS ARRIVAL AND DEPARTURE AT THE		
<b>13:30 - 14:30</b> Pause	13:30	
<b>14:30 – 16:10</b> Sections	14:30 – 16:10	
Section: Marketing management and business communication Chairman: Milica Kostić-Stanković, Radmila Janičić		
Arizanović Milošević Katarina ADVERTISING AND ITS IMPACT ON DETECTING OF THROMBOPHILIA IN PREGNANT WOME		
Janičić Radmila, Janković Marija STRATEGIC MARKETING PLANNING OF TOURISM IN MONTENEGRO		
Jugović Tijana, Lečić-Cvetković Danica, Cvijović Jelena PRIMENA INDIKATORA PERFORMANSI UNAPREĐENJA PRODAJE U TRŽIŠNOM POZICIONIRANJU		
Kostić-Stanković Milica, Martić Milan, Jugović Tijana PRIMENA MARKETINŠKIH METRIKA U STRATEGIJSKOM UPRAVLJANJU BRENDOM		
Stanojević Dragana, Jović Marija ANALYSIS OF INFLUENCING REASONS FOR THE DEVELOPMENT OF E-COMMERCE OF GOODWAY CONSUMPTION IN REPUBLIC OF SERBIA	ROOM 2	
Čučković Marija, Jović Marija INFLUENCER CONCEPT IN MARKETING		
Section: <b>Production, service and quality management</b> Chairman: Danica Lečić-Cvetković, Jovan Filipović		
Živković Nedeljka  MEASURING THE SATISFACTION OF STUDENTS WITH THE SERVICES OF HIGHER EDUCATIO  INSTITUTION		
Rajković Teodora, Lečić-Cvetković Danica SERVICE MANAGEMENT OF SPECIAL EVENT ORGANIZATION BY APPLICATION OF ICT		
Rakićević Zoran, Lečić-Cvetković Danica, Omerbegović-Bijelović Jasmina SMEs RESOURCE PLANNING THROUGH SOLVING DUAL RESOURCE CONSTRAINED JOB SHO		
<b>16:10-16:20</b> Pause	16:10-16:20	

16:20-17:50		Sections	
	16:20-17:00	Section: <b>Technology management and sustainable development</b> Chairman: Maja Levi Jakšić, Sanja Marinković	
		Jednak Sandra, Kragulj Dragana, Mijatović Ivana THE IMPORTANCE OF HIGHER EDUCATION FOR SUSTAINABLE ECONOMIC DEVELOPMENT	
		Levi Jakšić Maja, Jovanović Milica KONCEPT LEAN STARTAPA U TEHNOLOŠKOM PREDUZETNIŠTVU	
		Tomović Nena, Dobrić Mladen, Bodolo Ištvan SUSTAINABILITY OF DEVELOPMENT OF TRANSPORTING ORGANIZATIONS	
		Cvijović Nikola, Rakićević Jovana FORECASTIG POTENTIAL OF SME DEVELOPMENT IN THE FIELD OF ENERGY EFFICIENCY	
Z Z	17:00-17:30	Section: <b>Innovation and project management</b> Chairman: Biljana Stošić, Dejan Petrović	
ROOM 2		Knežević Ivana, Obradović Vladimir PROJECT MANAGEMENT OFFICE IN FUNCTION OF ORGANIZATIONAL INNOVATION	
		Milutinović Radul, Stošić Biljana LEAN APPROACH IN NEW PRODUCT DEVELOPMENT	
		Petrović Dejan, Mihić Marko, Toljaga-Nikolić Danijela APPLICATION OF LEAN PRINCIPLES IN PROJECT MANAGEMENT	
	17:30-17:50	Section: <b>Human resource management</b> Chairman: Ivana Kovačević	
		Mačak Zoran DEVELOPMENT OF LEADERSHIP COMPETENCES IN CONTEMPORARY ORGANIZATIONS	
		Radovanović Darjan THE ROLE OF THE COUNCIL OF EMPLOYEES IN ENTERPRISE MANAGEMENT	









